

COUNCIL ACTION FORM

SUBJECT: REQUEST TO WAIVE FORMAL BIDDING REQUIREMENTS AND AUTHORIZE PURCHASE OF MULTI-AGENCY PUBLIC SAFETY GROUP (MAPSG) SOFTWARE MAINTENANCE FROM SUPERION, LLC (A CENTRALSQUARE COMPANY).

BACKGROUND:

On June 14, 2005, the City entered into a 28E Agreement with Iowa State University and the Story County Sheriff's Office for a joint computer network for public safety. This agreement includes sharing of costs for the system.

The cost for Superior, LLC (a CentralSquare Company) public safety software maintenance included in the FY 2019/20 budget is \$174,076. The total actual cost for this maintenance contract in FY 2018/19 was \$159,991. The cost increase is due to an addition of Computer Aided Dispatch (CAD) licenses, additional modules activated in the system, and a 5% cost increase of the maintenance agreement. As part of the 28E Agreement, the City is responsible for arranging and payment of software maintenance. This cost is later shared per terms of the agreement. There may be additional costs as applications are expanded.

Superior, LLC (a CentralSquare Company), is the shared public safety software vendor for the Public Safety Computer Aided Dispatch, Police Records, Phase II Mapping, MCIC/State Interface, and reporting applications. The City contracts with the vendor on an annual basis for maintenance services. Superior, LLC (a CentralSquare Company) is the sole provider of maintenance for these software applications.

Included in this yearly maintenance is 24-hour programming support, software upgrades on all applications throughout the year, and eligibility to participate in the annual Superior's Users' Group meeting where software enhancements are requested and formalized for the next year.

ALTERNATIVES:

1. Waive formal bidding requirements and authorize City staff to approve FY 2019/20 software maintenance purchase order with Superior, LLC (a CentralSquare Company) at an estimated cost of \$174,076.
2. Do not authorize continuing software maintenance purchase order with Superior, LLC (a CentralSquare Company).

CITY MANAGER'S RECOMMENDED ACTION:

Superion, LLC (a CentralSquare Company) is the sole provider of the maintenance services for the Public Safety Computer Aided Dispatch, Police Records, Phase II Mapping, MCIC/State Interface, and reporting applications. The agreement for these applications includes software maintenance.

Therefore, it is the recommendation of the City Manager that the City Council adopt Alternative No. 1, thereby waiving formal bidding requirements and authorizing City staff to enter into FY 2019/20 software maintenance contracts with Superion, LLC (a CentralSquare Company) at an estimated cost of \$174,076.