

**MINUTES OF THE JOINT MEETING OF THE
AMES CITY COUNCIL AND MARY GREELEY MEDICAL CENTER
BOARD OF TRUSTEES**

AMES, IOWA

DECEMBER 6, 2019

The Ames City Council and Mary Greeley Medical Center Board of Trustees met in joint session at 12:34 p.m. on the 6th day of December, 2019, in Mary Greeley Medical Center (MGMC) Atrium Rooms A/B Conference Room. Attending were Mayor John Haila and Council Members Bronwyn Beatty-Hansen, Gloria Betcher, Amber Corrieri, Tim Gartin, David Martin, and Chris Nelson. Steve Schinker, City Manager; Mark Lambert, City Attorney; Susan Gwiasda, Public Information Officer; and Diane Voss, City Clerk, represented the City of Ames Administration. Representing the Mary Greeley Medical Center Board of Trustees were Chairperson Sarah Buck and Trustees Brad Heemstra, Mary Kitchell, Ken McCuskey, and Beth Swenson. Administrative staff from MGMC present were Brian Dieter, President and CEO; Vice-Presidents Gary Botine, Amber Deardorff, and Karen Kiel Rosser; Cory Geffre, RN; Melissa McGarry, Penny Bellville, and Micci Gillespie, Executive Assistant.

Welcome and Introductions. Chairperson Sarah Buck and Mayor Haila welcomed the City Council, Mary Greeley Medical Center Board of Trustees, and administrative staff members from both entities.

Amber Deardorff provided an update on the current Master Facility Plan for MGMC. Phase 1 of the construction has begun and is expected to be completed Summer 2020. Phase 1 includes moving the medical/surgical unit from the 3rd Floor of the West Patient Tower to the 6th Floor of the Tower. Once the medical/surgical unit has been moved, Phase 2 renovations will begin on the 3rd Floor. The 3rd floor will be the new home of maternal/child health and will include an integrated care concept. Construction is expected to be completed in late summer of 2021.

Future phases of the Plan include updating the infrastructure on the 5th floor in the South Tower. Once completed, the Behavioral Health Unit will move to the 4th floor. Acute Rehab will be relocated to the 3rd floor of the South Tower. An employee excellence center with wellness space and a simulation lab will be added on the 6th floor of the South Tower.

Malcolm Baldrige National Quality Award Recipient. Karen Kiel Rosser shared a presentation on the Malcolm Baldrige National Quality Award. Mary Greeley is one of six 2019 award recipients, and one of only 26 hospitals in the country to receive the Award. The Baldrige Award is named after former U. S. Secretary of Commerce Malcolm Baldrige. The Award was established by the U. S. Congress in 1987 to raise awareness of quality management systems. The Award is the nation's highest presidential honor for performance excellence. Receiving the Award means national recognition for role model organizations. The Baldrige framework includes strategy, leadership customers, workforce, operations and results. Mary Greeley has been on this organizational excellence journey for over ten years. Leaders and staff will continue to work to make improvements across the organization to provide quality care for patients while ensuring Mary Greeley is a great place to work.

Nutrition Component for Health in our Community. Ms. Kiel Rosser and Melissa McGarry provided information about the initiatives to build a healthier community through food and nutrition. In early 2019, Mary Greeley was awarded a \$50,000 State Innovation Model (SIM) Grant from the Iowa Healthcare Collaborative. The goal for the award was to focus on social determinants of health and to collaborate with community entities including: Mary Greeley's Transition of Care Program, Primary Healthcare Clinic, Salvation Army, Good Neighbor Program, and Mustard Seed Community Farm. By working with those entities, Mary Greeley was able to increase access to healthy foods throughout Story County. Due to the success of the collaboration, the next steps include: expanding to Ames Farmer's Market through the SNAP Benefit Program, expanding

Double-Up Food Buck Program in Story County, expanding the Farm-to-Clinic Program, participating in Hunger and Food Pantry Collaboration, and exploring additional partnerships and funding sources.

Workforce Development. Ms. Deardorff and Ms. Bellville shared information about Mary Greeley’s workforce. Mary Greeley employs approximately 1,300 staff with 70% providing patient care and 30% providing support services. There are approximately 200 physicians with privileges at Mary Greeley with most employed by McFarland Clinic. Mary Greeley’s volunteer program consists of over 500 volunteers contributing 40,000+ hours. Retirees constitute the majority of volunteers, but they have volunteers of all ages and backgrounds.

Mary Greeley’s main workforce initiatives are capacity (planning, talent recruitment, retention) and capability (talent development, growth, succession planning). Recruiting talent is a challenge, but they have had success with their school affiliations, H1B Visa, pre-hiring for hard to recruit positions, and alternative candidate pools.

Staff retention is a high priority. Mary Greeley has seen success due to its high workforce engagement, staff-driven improvements program, focus groups, quarterly updates for all employees, and growth/development opportunities. Mary Greeley partners with a number of partnerships and is looking to increase the number of partnerships.

Board Trustee and Council Comments. Trustee Chairperson Buck asked if there were any topics that the City Council would like to discuss at next year’s Joint Meeting. There were no suggestions; attendees were asked to contact Executive Assistant Micci Gillespie with topics at any time.

Council Member Gartin thanked Mr. Dieter and Mr. Botine for the support and leadership shown regarding the proposed Healthy Life Center project. Mayor Haila asked the attendees to think about what the City and Mary Greeley can do to be more successful in connecting with the community and the citizens of Ames.

Adjournment. Moved by Haila, seconded by Swenson, to adjourn the meeting at 11:12 a.m. Motion approved unanimously.

Diane R. Voss, City Clerk

John H. Haila, Mayor