

COUNCIL ACTION FORM

SUBJECT: NUISANCE ASSESSMENTS - SNOW/ICE REMOVAL

BACKGROUND:

After a snowfall, abutting property owners have the responsibility of removing snow and ice accumulations from the sidewalks. According to the *Municipal Code*, owners shall remove these accumulations within 10 daylight hours after the storm has stopped. If, after that time, sidewalks remain uncleared, the City may remove accumulations and assess the actual cost of the removal to the property owner. This action is performed on a complaint basis. Once a complaint has been received, notice is given to the abutting property owner that the City will clear the sidewalks if the owner has not done so within 24 hours of that notice.

City staff has removed snow and/or ice at the properties listed below. Also included in the list are the names and addresses of the property owners and the costs associated with the snow/ice removal. The work was completed, and bills have been mailed to these individuals. To date, the bills have not been paid. A certified notice of this hearing was mailed to the property owners.

Betty Parsons Pytlik - Trust \$293.75
159 Columbia Avenue
Athens, OH 45701
Snow/ice removal for property located at 1227 Carroll Avenue
Work performed on January 31, 2020

James and Desiree Gunning \$215.00
4623 Dover Drive
Ames, IA 50014
Snow/ice removal for property located at 2518 Knapp Street
Work performed on January 31, 2020

Ashlie Marker \$230.00
1204 20th Street
Ames, IA 50010
Snow/ice removal for property located at 1204 20th Street
Work performed on February 18, 2020

Yun Xu \$185.00
5423 Springbrook Drive
Ames, IA 50014
Snow/ice removal for property located at 5423 Springbrook Drive
Work performed on February 1, 2020

James Sjobakken \$185.00
c/o Mark Sjobakken
2418 Kent Avenue
Ames, IA 50014
Snow/ice removal for property located at 505 Stanton Avenue
Work performed on January 31, 2020

R G Properties \$207.50
4623 Dover Drive
Ames, IA 50014
Snow/ice removal for property located at 2631 Knapp Street
Work performed on January 31, 2020

ALTERNATIVES:

1. The City Council can adopt a resolution assessing the costs of the snow/ice removal to the property owners shown on the above list. The Finance Director will then prepare a spread sheet on these assessments, and the City Clerk's Office will file the assessments with the Story County Treasurer for collection in the same manner as property taxes as provided for by the *Code of Iowa*.
2. The City Council can choose not to certify these costs to the County Treasurer and, instead, absorb the costs.

MANAGER'S RECOMMENDED ACTION:

These property owners failed to clear their sidewalks even after receiving notice to do so and have neglected to pay the costs incurred by the City in making their sidewalks safe for public use.

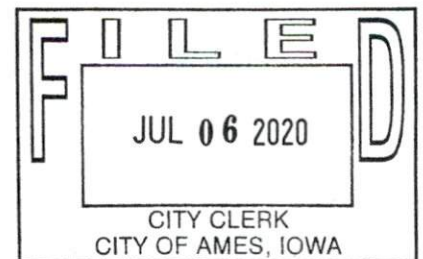
Therefore, it is the recommendation of the City Manager that the City Council adopt Alternative No. 1, thereby assessing the costs of the snow/ice removal to the property owners shown above.

Dear Mayor & Council,

We received a letter stating that we were to pay \$214 on our property at 1204 20th St Ames, IA 50010 due to snow and ice removal. We had never received a previous invoice or letter stating that this was done and that we needed to pay until the certified letter came a week ago. We just moved into this house in October of 2019. We were never made aware that if the sidewalk wasn't shoveled in a timely manner that the city would shovel it for us and then charge us. We assumed a neighbor shoveled it for us. I do not think we should have to pay this as 1) we were never informed that the city would come and shovel it for us if we didn't 2) we never received a letter or invoice once this was done 3) we are new to this house and were never informed that this was the protocol for not shoveling the sidewalk. I believe we should have received either a warning or letter stating that we needed to shovel it by so-and-so date, or we would be charged for it by the city. Then if we failed to comply, we could then be charged. I would be at the meeting in person, but I am due any day to have my baby and I do not know if I would be able to make it. I was told I could write a letter explaining our side as to why we don't think we should have to pay this invoice.

Thank you,

Ashlie Marker



To: Steven L. Schainker, City Manager

From: John Joiner, P.E.; Public Works Director

Subject: Snow/Ice Removal Assessment for 1204 20th Street

At the July 14, 2020 City Council meeting, Council is being asked to assess the costs of sidewalk snow/ice removal to several property owners. The property owner and resident of 1204 20th Street has sent City Council a letter asking to have these charges waived, contending that they were not notified that the sidewalk needed to be cleared and that they did not receive the initial invoice. A summary of issues and actions by City staff is shown below:

- The Assessor's website shows the property owner's mailing address as 1204 20th St (*Attachment A*).
- The property is across 20th Street from Fellows Elementary on a walking route to school (*Attachment B*).
- Staff investigates sidewalk clearing needs as complaints are received:
 - A complaint was registered through Ames on the Go on 02/11/20 10:07 AM and immediately assigned to Staff (*Attachment C*).
 - A response was sent to the complainant on 02/11/20 at 11:08 AM.
 - Staff investigated by a site visit on 02/12/20, finding the sidewalk to need clearing. A notice to clear all snow and ice was generated on-site and posted on the front door at 8:22 AM allowing 24 hours for the walk to be cleared or the City would hire a contractor and bill for the clearing (*Attachment D*).
 - The Ames on the Go complaint was closed by notifying the complainant at 8:31 AM 02/12/20.
- The sidewalk was not cleared by the property owner and Lawn Pro was contracted to perform the clearing, which was completed on 02/18/20 (*Attachment E*).
- The property owner was mailed an invoice by the Finance Department to 1204 20th Street on 2/27/20 for \$230.00. This included \$180 for Lawn Pro's services and a \$50 administrative fee (*Attachment F*). This invoice was not paid.

ATTACHMENT A

Beacon™ Story County, IA / City of Ames

Summary

Ames City Assessor

Sec-Twp-Rng	34-84-24
Brief Tax Description	BEL AIR 4TH ADD LOT:2 AMES
Primary Class	Residential
Primary Zoning	RL - Residential Low Density Zone
Secondary Zoning	N/A
Zoning Overlay	N/A
Secondary Zoning Overlay	N/A
Gross Acres	0.00
	N/A
Net Acres	0.00
Last Transfer	10/18/2019
Recording Date	
Deed Book/Page (Instr. Date)	2019-09846 (10/15/2019)
Contract Book/Page (Instr. Date)	N/A
Taxing District	AMES CITY/AMES SCH
School District	AMES COMMUNITY SCHOOL
TIF/UR District	N/A
Drainage District	N/A
Fire District	AMES
Neighborhood	Res: N Ames



Property ID 05-34-403-100
 Map ID 05-34-403-100
 Property Address 1204 20TH ST
 AMES

Owner

Deed Holder
 MARKER, ASHLIE
 1204 20TH ST
 AMES IA 50010

Contract Holder

Mailing Address
 MARKER, ASHLIE
 1204 20TH ST
 AMES IA 50010

[Change mailing address](#)
[Transfer Homestead or Military](#)

Property Record Card (Ames)

[Click to View/Print Historical Property Record Card](#)

Site Description (Ames)

Topography	Level
Public Utilities	All
Street or Road	Paved
Neigh. Life Cycle	Static
Legal Acres	0.2071
Legal Sq Ft	9,020

Land (Ames)

Land Type	Soil ID	Actual Front	Acreage	Effect. Front	Effect. Depth	Prod Factor	Depth Factor	Meas Sq Ft
Urban Developed Lot		82.000	0.207	82.000		1.00	1.00	9,020

Farm Land Computations (Ames)

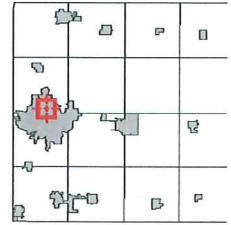
Parcel Acreage	0.2071
81 Legal Drain NV [-]	0
82 Public Roads NV [-]	0
83 UT Towers NV [-]	0
9 Homesite(s) [-]	0
Total Acres Farmland	0.2071
True Tax Value	0.00
Measured Acres	0
Average True Tax Value/Acre	0.00
True Tax Value Farmland	0.00
Classified Land Total	0
Homesite(s) Value (+)	0.00
Total Land Value	0.00

Residential (Ames)

Residential Dwelling	
Lot Area	9020 SF
Lot Shape	Regular
Lot Configuration	Corner Lot
Parcel Type	Dwg&Lot
Neighborhood	Res: N Ames
Building Type	Single-family detached (includes detached townhouses)
Style	Split level



Overview



Legend

-  Parcels
-  Lots
-  Townships
-  Corporate Limits
-  Road Centerlines

Parcel ID	0534403100	Alternate ID	0534403100	Owner Address	MARKER, ASHLIE
Sec/Twp/Rng	34-84-24	Class	R - Residential		1204 20TH ST
Property Address	1204 20TH ST AMES	Acreage	n/a		AMES IA 50010
District	01001 - AMES CITY/AMES SCH				
Brief Tax Description	BEL AIR 4TH ADD LOT:2 AMES <i>(Note: Not to be used on legal documents)</i>				

Concerning Assessment Parcels and Platted Lots Within the City of Ames Jurisdiction:

The solid parcel boundary lines represent the legal description as recorded and are not necessarily the official platted lot lines. Dashed lines are official platted lots. If a parcel contains dashed lines, please contact the Ames Planning & Housing Department (515-239-5400) to determine which lines can be recognized for building permit or zoning purposes. If you have questions regarding the legal description or parcel measurements, please contact the Story County Auditor's office (515-382-7210).

Date created: 2/18/2020
Last Data Uploaded: 2/17/2020 11:42:11 PM

SECLICKFIX ID
7409984

PRIORITY
Normal

REQUEST TYPE
Snow - Sidewalk Clearing

ADDRESS
1204 20th St Ames, IA 50010, USA

ASSIGNEE
Dave C.-Streets

SLA EXPIRES

REPORTED
02/11/2020 - 10:07AM

SECONDARY QUESTIONS

LOCATION



SUMMARY & DESCRIPTION

Snow - Sidewalk Clearing

The sidewalk at 1204 20th Street has not been cleared of snow for any of the snow falls we have had this winter. as of today's date the sidewalk it's still covered with ice and very treacherous.

Reported by: An anonymous SeeClickFix user
02/11/2020 - 10:07AM

MEDIA



TIMESTAMP INTERNAL COMMENT

COMMENTER

TIMESTAMP	INTERNAL COMMENT	COMMENTER
02/11/2020 10:07AM	Justin C.-PW Ops assigned this issue to Dave C.-Streets	Justin C.-PW Ops
02/11/2020 11:08AM	Thanks for reporting your request. It has been routed to the correct department. We will follow up with updates or questions soon.	Jane Z.-PW Ops
02/12/2020 08:31AM	This property has been posted for sidewalk snow removal. The property owner has 24 hours to clear the sidewalk. If not complete, the City will hire a contractor to complete the work. Your request for the City of Ames has been closed at this time. Please let us know if you have any questions. Thank you for getting involved!	Justin C.-PW Ops

City of Ames SQL Server Reporting Services

★ Favorites Browse

Home > PW Operations > Snow Email Notification

Start Date End Date 


 of 9
 







 | Next

City of Ames IA: Rental Properties Snow Notification by Email



274 notifications were sent between 8/31/2019 8:51:14 AM and 2/28/2020 8:51:14 AM

Date Email Sent	Email To	Email to Manager	Email to Owner	Geocode #	Address Location
2/20/2020 12:53:14 PM	Notice-Manual	Sent Manually	Sent Manually	99999	331 Hillcrest
2/20/2020 12:52:53 PM	Notice-Manual	Sent Manually	Sent Manually	99999	331 Hillcrest
2/19/2020 9:59:09 AM	Notice-Manual	Sent Manually	Sent Manually	99999	3018 Oakland
2/19/2020 9:58:44 AM	Notice-Manual	Sent Manually	Sent Manually	99999	3018 Oakland
2/19/2020 9:58:08 AM	Notice-Manual	Sent Manually	Sent Manually	99999	3022 Oakland
2/19/2020 8:24:00 AM	Print on-side	Clear all snow and ice from walks		9999	3018 OAKLAND ST
2/19/2020 8:19:00 AM	Print on-side	Clear all snow and ice from walks		9999	3022 OAKLAND ST
2/12/2020 8:22:00 AM	Print on-site	Clear all snow and ice from walks		9999	1204 20TH ST
2/10/2020 12:07:00 PM	Print on-side	Clear snow and ice from walks to S DAKOTA AVE		9999	4401 COCHRANE PKWY
2/10/2020 9:50:00 AM	Print on-side	Clear all snow and ice from walks		9999	4401 COCHRANE PKWY
2/10/2020 9:49:00 AM	Print on-side	Clear all snow and ice from walks		9999	301 ROCKWELL AVE
2/10/2020 9:47:00 AM	Print on-side	Clear all snow and ice from walks		9999	4418 PHOENIX ST
2/4/2020 8:32:00 AM	Print on-side	Clear snow and ice from walks		9999	1010 ARIZONA AVE
2/4/2020 8:19:00 AM	Print on-side	Clear snow and ice from walk on BLOOMINGTON		9999	2006 TAYLOR CIR
2/4/2020 8:17:00 AM	Print on-side	Clear snow and ice from walk on BLOOMINGTON		9999	2012 TAYLOR CIR
2/4/2020 8:15:00 AM	Print on-side	Clear snow and ice from walk on BLOOMINGTON		9999	2018 TAYLOR CIR
2/3/2020 9:21:00 AM	Print on-side	Clear all snow and ice from walks		9999	1216 MAXWELL

↑ THIS INDICATES THE NOTICE WAS PRINTED "ON-SITE" ON THE MOBILE PRINTER AND POSTED ON THE FRONT DOOR

LAWNPRO

68030 US HWY 30
Colo, IA 50056

Invoice

Date	Invoice #
2/19/2020	123221

Bill To
AMES CITY PURCHASING 515 CLARK AVE. AMES, IA 50010

LAWNPRO

P.O. No.	Terms	Project
	Due on receipt	

Quantity	Description	Rate	Amount
3.5	2-18-20. SNOW REMOVAL @ 1204 20TH.	30.00	105.00
5	2-18-20. ICE MELT ON WALKS	15.00	75.00
	Treasurer State of Iowa	7.00%	0.00

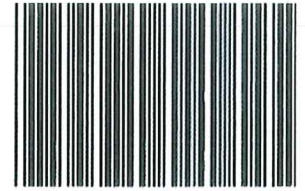
PO #
APPROVED *[Signature]* DA 2/27/20
ACCOUNT N AMOUNT
010. 7716. 431. 4015 180.00

It's been a pleasure working with you!		Total	\$180.00
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INVOICE



CITY OF AMES
515 CLARK AVENUE BOX 811
AMES, IOWA 50010-0811
FINANCE DEPARTMENT 515-239-5113



176464

CREDIT CARD PAYMENTS 515-239-5280

TO: ASHLIE MARKER
1204 20TH ST.
AMES, IA 50010

INVOICE NO: 176464
DATE: 2/27/20

CUSTOMER NO: 19958/1133567

TYPE: CF - CERTIFY

QUANTITY	DESCRIPTION	UNIT PRICE	EXTENDED PRICE
1.00	1204 20TH ST	230.00	230.00
	SNOW/ICE REMOVAL		
	2/18/20 SNOW REMOVAL	\$105.00	
	2/18/20 ICE MELT ON WALKS	\$75.00	
	ADMINISTRATIVE FEE	\$50.00	
	TOTAL DUE	\$230.00	
	YOU WILL HAVE 30 DAYS TO PAY THIS BILLING. AFTER 30 DAYS, ASSESSMENT PROCEDINGS WILL BE INITIATED TO LEVY THIS AMOUNT AGAINST YOUR PROPERTY IN THE SAME MANNER AS PROPERTY TAXES		

PAYMENT DUE UPON RECEIPT OF INVOICE.
\$20.00 CHARGE FOR NSF CHECKS.

TOTAL DUE: \$230.00

PLEASE DETACH AND SEND THIS COPY WITH REMITTANCE

DATE: 2/27/20
CUSTOMER NO: 19958/1133567

NAME: MARKER, ASHLIE
TYPE: CF - CERTIFY

REMIT AND MAKE CHECK PAYABLE TO:
CITY OF AMES
515 CLARK AVENUE BOX 811

AMES IA

INVOICE NO: 176464

AMOUNT: \$230.00